

CONSUMER ARBITRATION SYSTEM
PUBLIC OFFER FOR MEMBERSHIP

Mr/Ms....., whose National ID number is..... and Mr/Ms having National ID number....., acting on behalf of having Corporate TAX ID number....., along with the details found in the annexe to this document.

DECLARE(S)

- First.** That by signing this document it is making a unilateral public offer to join the Consumer Arbitration System that is regulated under Spanish Royal Decree 231/2008, of 15 February.
- Second.** That it understands the Consumer Arbitration System's regulations, as set out in Spanish Royal Decree 231/2008, of 15 February, and accepts that any disputes that may arise with its consumers are to be resolved through the procedure and process provided for in these regulations, by the competent Consumer Arbitration Board, under the provisions established in Article 8 of the above-mentioned Spanish Royal Decree.
- Third.** That having regard to the fact that the geographical area of its activity is largely confined to, its membership of the Consumer Arbitration System shall be exercised through the Arbitration Boards that are or may be established in that same geographical area of activity.
- Fourth. Nature of the arbitration.** That under the provisions set out in Article 25 of Spanish Royal Decree 231/2008, of 15 February, regulating the Consumer Arbitration System, this undertaking to join the system shall consist of opting for Arbitration in Equity and accepting mediation prior to arbitration.

Mediation must be attempted first, before the arbiters are made aware of any dispute, under the terms and conditions set out in Article 38 of Spanish Royal Decree 231/2008, of 15 February, regulating the Consumer Arbitration System.

- Fifth. The duration of the offer for membership.** The public offer for membership shall remain in force indefinitely, except where express notice of its termination has been reliably conveyed three months before the dated of termination planned.
- Sixth. Arbitration bodies.** The following shall be competent to resolve disputes: arbitration bodies, whether individual or collegiate, that are appointed by the Chair of the corresponding Consumer Arbitration Boards, as accredited and proposed by the authorities, consumer and user associations and business or professional associations, in accordance with Section 4, Chapter II of Spanish Royal Decree 231/2008, of 15 February.

Seventh. Procedure and process. The procedure for arbitration applications shall be subject to the provisions set out in Chapter 4, Section 1, on electronic Consumer Arbitration.

Eighth. Handing over personal data. That it authorises the Consumer Arbitration Boards and the National Consumer Institute to hand over any personal data in this public offer for membership that are required for the purposes of publicising and notifying this membership and to hand such data over to consumer arbitration boards, legitimately interested parties, and to any other parties involved in the arbitration process.

Barcelona, on _____ of _____